

Gate Call Panel
February 21, 2015

Hello neighbors,

Sunset View Estates has recently stepped into advanced technology! We now have the capability of using the call panel and, following the simple directions, our friends or service delivery people can have YOU open the gate for them with your cell phone. This way you don't have to always be giving out the gate code in order for someone to open the gate.

Previously this only worked for hard lines, but now Kristal at HOA Mgmt.* has managed to have it work for those of us who only have a cell phone, or prefer that the button pressed rings only our cell phone.

1. First, be sure that Home Owners Association Mgmt. has the number that you want your friends or service people to call. There is room for *only ONE phone number*. HOA Mgmt already has their program queued up with the phone number they have on file for you, *but if you prefer a particular cell phone number, or only have a cell phone number, be sure and call Kristal and let her know that it is a cell phone.*
2. Once Kristal has your accurate phone information, please follow these simple instructions:
 - a. At the key pad by each gate you will notice a window, a speaker and call buttons on the right side of the front of the box. They are alphabetical. Know the last name of whom you want to call and press the corresponding button, and keep pressing the button until you see the name you want to call scroll up in the screen. For example: I tell the FTD delivery truck to find the call button designated K-Z. I tell her to keep pressing that button until VAN DYKE scrolls into the window.
 - b. When they see my name VAN DYKE they now press the CALL (button which is right below the alphabet buttons.)
 - c. The delivery person will hear it ring my designated phone. A speaker is located on the box, and when I pick up my phone I say "hello" and they identify themselves as the FTD delivery person. I say something like -"Great, I will let you in!" and then I press 9 on my cell phone. Pressing 9 on my cell phone will communicate with the gate and it will open automatically.

I have tried this several times at both gates and it is working well.

The important thing is that Kristal has the one number that she will use to be able to open the gate remotely. If you have two phones, just choose one.

It has taken us quite a few rehearsals to get this up and running correctly, and I am confident that it is working successfully.

You may want to practice this with your spouse, partner or a friend to get the hang of it, but it is very easy and effective.

Mary
Secretary, SVEA

*HOA Mgmt. - 541-323-3033 Ask for Kristal